







Company Information



Company Information

WG Davies History	3
Depot Locations and Business Hours	4
Services Offered	5
Structure and Key Contacts	6
MAN Sales Team	7
WG Davies Cardiff	8
WG Davies Swansea	9
WG Davies Tenby	10
WG Davies Servicing and MOT	11
WG Davies Parts	12
Testimonials	13 - 14
WG Davies KPIs	15
Key Customers	16
Local Authorities	17
QMS ISO 9001	18
Charities Supported	19
Dealer of the Year	20
WG Davies Our Values	21

Follow us at:

-  @wgdavieswales
-  @WG_Davies
-  wgdavies
-  wgdavies



LOGISTICS UK



WG Davies History



WG Davies has been servicing South Wales for 75 years now after William John Davies and his wife Rachel started a haulage business in 1949. It has always been a family business but over time WG Davies has developed and grown, so that now the company employs more than 80 members of staff and specialises in vehicle maintenance from three locations across South Wales; Swansea, Cardiff and Tenby.

In the past 10 years the business has benefitted from significant investment. Today each of the three depots is equipped with the latest technology, operated from modern well equipped workshops. This means that all three locations can offer a full range of services to customers from all areas of industry, including petrochemicals, construction, emergency services and distribution, with the expertise to maintain a variety of vehicles from light commercial to 44t articulated units and trailers as well.

Roger Davies was appointed Managing Director in 2004:

"We have undertaken a significant programme of investment and this is ongoing. It means that WG Davies is in a better position than ever before to continue doing what we do best - looking after our customers as if they were a part of our own family. We believe that great customer service is founded on

great relationships and trust, both of which take time to build, so it is a matter of pride that I can say over a third of the people who work for WG Davies have been with the company for more than a decade.

My hope is that every customer who chooses WG Davies as their service partner receives nothing less than excellent service, every time they come to us, because I believe that is the key to the success of any business. We know we need to be understanding and flexible, we also need to be the experts in what we do but, crucially, personal in how we do it. So we ensure we truly understand our customers' business and their needs, and then work with them to help them be successful."



Servicing South Wales for 75 years



LOGISTICS UK



Depot Locations and Business Hours

WG Davies Tenby
Hazelbrook Garage, Sageston, Tenby,
Pembrokeshire SA70 8SY
Manager: Sarah Spolton 07971 875 067
Workshop / Office Hours: Mon to Fri 0800 to 1630
Service: Sarah Spolton 07971 875 067
sarah.spolton@wgdavies.com
Parts: Nigel Jenkins 01646 651 484
nigel.jenkins@wgdavies.com

WG Davies Swansea
St David's Road, Morriston Enterprise Park,
Swansea SA6 8QL
Manager: Daniel Jones 07494 578815
Workshop Hours: Mon to Thu 0600 to 2230,
Fri 0600 to 2030, Sat 0600 to 1200
Office Hours: Mon to Fri 0700 to 1800, Sat 0800 to 1200
Service: Rachel Davies 01792 795 705
rachel.davies@wgdavies.com
Parts: 01792 795 705 swansea.orders@wgdavies.com

WG Davies Cardiff
Newlands Road, Wentloog Corporate Park,
Cardiff, CF3 2EU
Manager: Dean Lawler 07974 652 572
Workshop Hours: Mon to Thu 0600 to 2230,
Fri 0600 to 2030, Sat 0600 to 1200
Office Hours: Mon to Fri 0700 to 1800, Sat 0800 to 1200
Service: 02920 361 133 cardiff.service@wgdavies.com
Parts: 02920 361 133 cardiff.orders@wgdavies.com

75 YEARS
1949 - 2024
WG Davies
Servicing South Wales



LOGISTICS UK



Services Offered

Each of the three depots call offer the following services



ADR Breakdown Workshop



ADAS Calibration



Air Conditioning



Brake Testing



Brake Testing - Loaded



Body Servicing & Repairs



Cooling Systems



Electronic Diagnostics



Engine Repairs



Gearbox Repairs



HazMAN / Hazardous goods



Hydraulic Repairs



MAN Service



Recovery



Semitrailer



Spares / Accessories



Speed Limiters



Steam Cleaning Bay



Tachograph



Tipper Service



Truck Cranes



Truck Wash



Tyres



Windscreen Service



**Servicing and MOT facilities
(Cars, vans, motorhomes
and minibuses - Swansea)**



KNORR-BREMSE Tenby

Depots can be contacted directly during the following office hours:

Cardiff and Swansea: Mon to Fri 0700 to 1800, Sat 0800 to 1200

Tenby: Mon to Fri 0800 to 16.30

Outside of these hours please call 080066 245 324 for roadside assistance



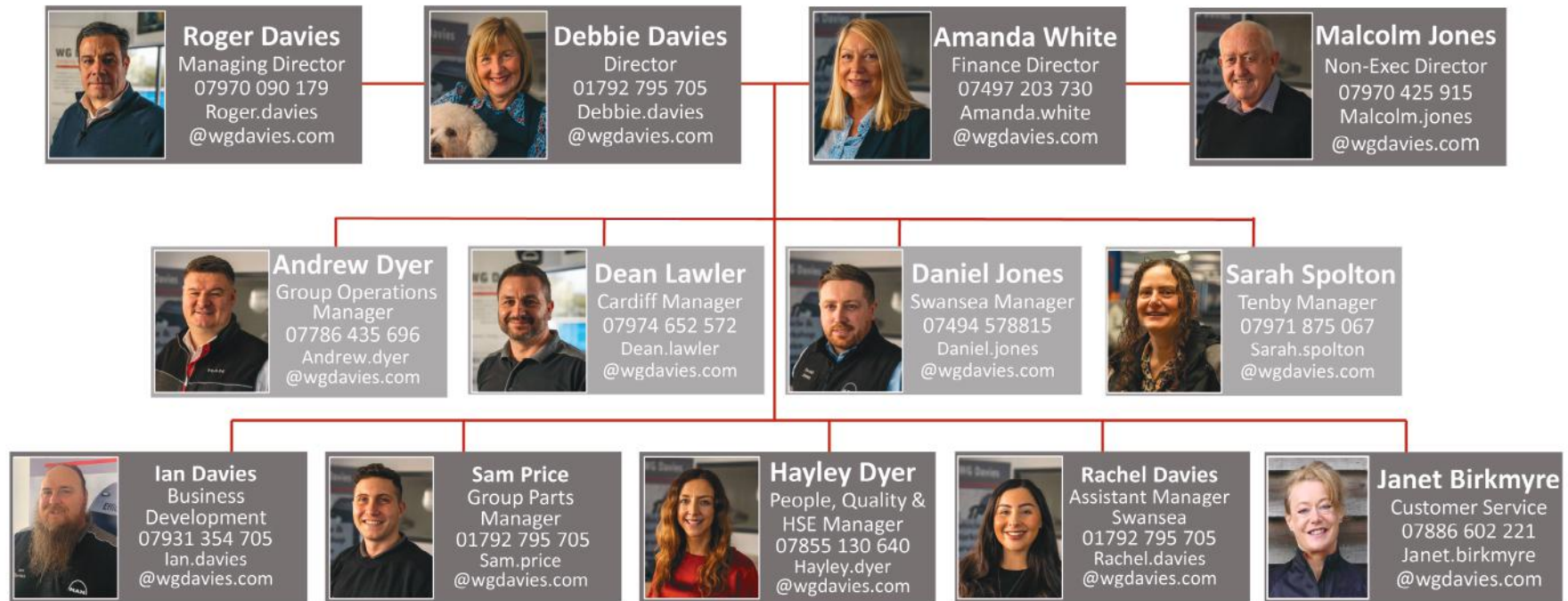
Servicing South Wales for 75 years



LOGISTICS UK



Company Structure



LOGISTICS UK



MAN Sales Team: Truck, Van, Bus and Coach

New and Used Truck Sales



David Hopkins
Territory Sales Manager
MAN Trucks
South Wales
david.hopkins@man.eu
07587 135 898

TGE Van Sales



Daniel Manchip
TGE Retail Sales
South Wales
daniel.manchip@man.eu
07379 066124

MAN Bus and Coach Sales



Jeff Edwards
MAN Retail Coach Sales
Executive
South of England & Wales
jeff.edwards@man.eu
07885 285 376



Stuart Beamand
Sales Executive MAN
Trucks
Newport, Cardiff and
Cardiff West
stuart.beamand@man.eu
07435 788 054



Tom Carter
Sales Executive MAN
Trucks
West from Pyle, Swansea,
Tenby and West Wales
thomas.carter@man.eu
07721 191 556



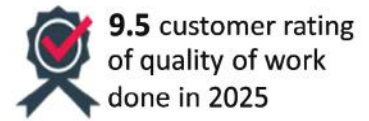
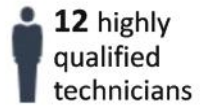
Servicing South Wales for 75 years



LOGISTICS UK




WG Davies Cardiff



LOGISTICS UK



WG Davies Swansea

 **17** highly qualified technicians

 **387** years of technical experience

 **7** workshop bays

 **1** tacho bay / facilities

 **1** steam cleaning bay

 **7** service support staff

 **9.6** customer rating of quality of work done in 2025




Servicing South Wales for 75 years



LOGISTICS UK



WG Davies Tenby


 **5 highly qualified technicians**

 **60 years of technical experience**

 **3 workshop bays**

 **1 steam cleaning bay**

 **2 service support staff**

 **9.7 customer rating of service in 2025**



LOGISTICS UK












WG Davies - Servicing and MOT Centre



Servicing, repairs and MOTs for all makes shapes and sizes of cars, vans and motorhomes

- ✓ New workshop is one of the largest and best equipped in the area
- ✓ Industry leading diagnostic equipment
- ✓ Experienced technicians and MOT testers
- ✓ Free summer and winter checks
- ✓ Bookable online at wgdaviesmot.com

-  MOT Testing
-  Engine diagnostics
-  Oil Changes
-  Service and repairs
-  Air conditioning service and recharge
-  Brake and suspension testing
-  Wheel alignment
-  Steam cleaning
-  Spare parts



Servicing South Wales for 75 years



LOGISTICS UK



WG Davies - Parts



5 highly qualified parts staff plus **5** support staff



Over **130** years of parts experience



2 delivery vans covering South Wales, **rapid response** for urgent deliveries



Over **3,200** parts in stock



Customer rating of service from parts = **9.3**

Parts available for

- MAN truck, coach and bus
- MAN TGE van
- Wide range of genuine trailer parts
- MAN industrial and marine engines



LOGISTICS UK



WG Davies Customer Testimonials

Castell Howell Foods - Martin Jones, Director of Transport Operations

"The support when we have needed it from WG Davies has been there. They have gone out of their way for us, they will do what is required and that in turn allow us to look after our customers."



Certas Energy - Richard King, Senior Transport Manager

"WG Davies have worked to understand what we need and our relationship has got stronger over time. They take responsibility for doing whatever it takes to keep my vehicles on the road. It's not a supplier / customer relationship, it's a true partnership. WG Davies give me consistency; consistently high quality of work and consistently great communication."



GXO - Alison Thomas, Transit Point Manager

We have always felt that our reputation is in safe hands when we deal with WG Davies. The relationship goes back decades and I can honestly say they have never let us down. We have really tested them in the past with requests for unexpected support and they have always offered a solution, with excellent communication, a real understanding of our business needs. Everyone at WG Davies has shown a genuine sense of care for us that is more in line with a partnership than customer / supplier relationship.



Gerry Jones Transport, Gerry and Nathan Jones

"We have a long-established partnership with WG Davies, they have been good to us for many, many years. The parts and service teams are excellent. WG Davies is integral to keeping our customer confidence and we know they will go the extra mile for us."



Servicing South Wales for 75 years



LOGISTICS UK



WG Davies Customer Testimonials

Inter-Haul - Ryan Waite, Fleet Manager

"Inter-Haul has enjoyed a close working relationship with WG Davies for more than 15 years. The quality of the work done on our vehicles is always of the highest standard, so much so that there is no one else I would trust with the maintenance of our fleet of over 45 MAN vehicles. WG Davies enable us to offer our own customers a delivery performance of 99.8%."



Owens Group - Eurof Owen, Commercial Director

"We have been working with WG Davies for over 30 years now, they have always been a dependable partner and we hope they will be for many years to come. Their staff offer expertise that is second to none and we know they will try to do their very best for us at all times. Without them we would not be able to do what we do."



Kaymac Marine - Rhiannon Crees-Moore, Business Development & Marketing Director

"WG Davies go above and beyond for us, it's a very personal service. We don't feel like a customer, it is more like we partner with them, they have never let us down. Great customer service is based on excellent communication, as well as being honest and transparent - that is what we get from WG Davies."



Runtech - Peter Miles, General Manager

"We moved to MAN because of the service from WG Davies. We need them to deliver their promises, we need to know that we have that support which will allow us to fulfil our commitments to our customers, and from day one of dealing with WG Davies we have had that confidence. They understand how we work and they will go the extra mile when they need to. I can't think of a time when they have let us down."



LOGISTICS UK



WG Davies KPIs



Servicing South Wales for 75 years



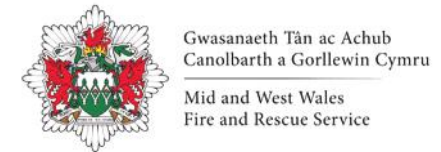
LOGISTICS UK



Key Customers



Municipal, Utility and Emergency Services Using WG Davies



Servicing South Wales for 75 years



LOGISTICS UK



Quality - ISO 9001 2015

QMS ISO 9001 2015 is the internationally recognised standard for Quality Management, it demonstrates independently measured operational excellence and provides an assurance to our customers that they will receive consistent quality across all our services.

Quite simply QMS demonstrates that we choose to work to higher standards than those set by law as the minimum for our industry.

The uncompromising criteria that must be met in order to earn the QMS kite mark, which we proudly display, ensures that we are focussed on excellence in everything we do, every day.

ISO 9001 2015 contains a set of Quality Principles, which include:

- ✓ Customer focus
- ✓ Leadership and engagement of people
- ✓ Process approach
- ✓ Continual improvement
- ✓ Evidence-based decision making and
- ✓ Relationship management



LOGISTICS UK



Charities supported

We are proud of the ongoing relationship we have with the following charities:



Servicing South Wales for 75 years



LOGISTICS UK



WG Davies Wins Dealer of the Year

Swansea has consistently been recognised as one of the leading MAN dealerships in the country for both parts and service excellence.

- In 2021 WG Davies became the first dealer ever to win both parts and service awards in the same year
- In 2023 we celebrated a third consecutive year of either winning or being runner up for the Dealer of the Year award
- The award recognises our outstanding commitment to delivering excellence for our customers and the consistency with which we do that



LOGISTICS UK



WG Davies - Our Values

As a proud network member of MAN Truck & Bus we embrace their core values. This is how we bring those to life at WG Davies:



Customer Focus: we genuinely care about our customers' needs, we recognise those needs are unique to them and we are aware of our role in our customers' success. We are committed to developing customer relationships that are true partnerships and we empower our staff to do what is necessary to keep our customers' wheels turning



Respect: for us this means having respect for each other, our customers and of course all the people we work with at MAN Truck & Bus



Integrity: we do the right things in the right way, crucially this means we keep our promises and ensure all legal and compliance standards are met



Team Spirit: we want people to enjoy coming to work for WG Davies. The investments made over the past years have helped create a work environment within which we can truly work together, have each others' backs and be the very best we can be at work



Determination: we will go above and beyond expectations and refuse to compromise, always look for solutions and be motivated to reach the next level



Servicing South Wales for 75 years



LOGISTICS UK

