

**WG Davies**  
Servicing South Wales



# Company Information

Updated July 2026







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# WG Davies History



WG Davies has been servicing South Wales for 75 years now after William John Davies and his wife Rachel started a haulage business in 1949. It has always been a family business but over time WG Davies has developed and grown, so that now the company employs more than 80 members of staff and specialises in vehicle maintenance from three locations across South Wales; Swansea, Cardiff and Tenby.

In the past 10 years the business has benefitted from significant investment. Today each of the three depots is equipped with the latest technology, operated from modern well equipped workshops. This means that all three locations can offer a full range of services to customers from all areas of industry, including petrochemicals, construction, emergency services and distribution, with the expertise to maintain a variety of vehicles from light commercial to 44t articulated units and trailers as well.

**Roger Davies** was appointed Managing Director in 2004:

*“We have undertaken a significant programme of investment and this is ongoing. It means that WG Davies is in a better position than ever before to continue doing what we do best - looking after our customers as if they were a part of our own family. We believe that great customer service is founded on*

*great relationships and trust, both of which take time to build, so it is a matter of pride that I can say over a third of the people who work for WG Davies have been with the company for more than a decade.*

*My hope is that every customer who chooses WG Davies as their service partner receives nothing less than excellent service, every time they come to us, because I believe that is the key to the success of any business. We know we need to be understanding and flexible, we also need to be the experts in what we do but, crucially, personal in how we do it. So we ensure we truly understand our customers’ business and their needs, and then work with them to help them be successful.”*



# Depot Locations and Business Hours

**WG Davies Tenby**  
 Hazelbrook Garage, Sageston, Tenby,  
 Pembrokeshire SA70 8SY  
**Depot: 01646 651 484** - Service and Parts  
**Manager:** Sarah Spolton 07971 875 067  
**Workshop / Office Hours:** Mon to Fri 0800 - 1630  
**Service/ Parts:** 01792 795 705 or  
 sarah.spolton@wgdavies.com

**WG Davies Swansea**  
 St David's Road, Morrision Enterprise Park, Swansea SA6 8QL  
**Depot: 01792 795 705** - Service and Parts  
**Manager:** Rachel Davies 07889 339 123  
**Workshop Hours:** Mon to Thu 0600 - 2230,  
 Fri 0600 - 2130, Sat 0700 - 1200  
**Office Hours:** Mon to Fri 0800 - 1800, Sat 0800 - 1200  
**Service:** Swansea.Service@wgdavies.com  
**Bookings:** swansea.bookings@wgdavies.com  
**Parts:** swansea.orders@wgdavies.com

**WG Davies Cardiff**  
 Newlands Road, Wentloog Corporate Park, Cardiff, CF3 2EU  
**Depot: 02920 36 1133** - Service and Parts  
**Manager:** Dean Lawler 07974 652 572  
**Workshop Hours:** Mon to Thu 0600 - 2230,  
 Fri 0600 - 2130, Sat 0700 - 1200  
**Office Hours:** Mon to Fri 0800 - 1800, Sat 0800 - 1200  
**Service:** cardiff.service@wgdavies.com  
**Bookings:** cardiff.bookings@wgdavies.com  
**Parts:** cardiff.orders@wgdavies.com

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# Services Offered

Each of the three depots call offer the following services

 **ADR Breakdown Workshop**

 **ADAS Calibration**

 **Air Conditioning**

 **Brake Testing**

 **Brake Testing - Loaded**

 **Body Servicing & Repairs**

 **Cooling Systems**

 **Electronic Diagnostics**

 **Engine Repairs**

 **Gearbox Repairs**

 **HazMAN / Hazardous goods**

 **Hydraulic Repairs**

 **MAN Service**

 **Recovery**

 **Semitrailer**

 **Spares / Accessorie**

 **Speed Limiters**

 **Steam Cleaning Bay**

 **Tachograph**


 **Tipper Service**

 **Truck Cranes**

 **Truck Wash**

 **Tyres**

 **Windscreen Service**

 **Servicing and MOT facilities  
(Cars, vans, motorhomes  
and minibuses - Swansea)**

 **KNORR-BREMSE Tenby**

Depots can be contacted directly during the following office hours:

**Cardiff and Swansea:** Mon to Fri 0800 to 1800, Sat 0800 to 1200

**Tenby:** Mon to Fri 0800 to 16.30

Outside of these hours please call **00800 662 45324** for roadside assistance



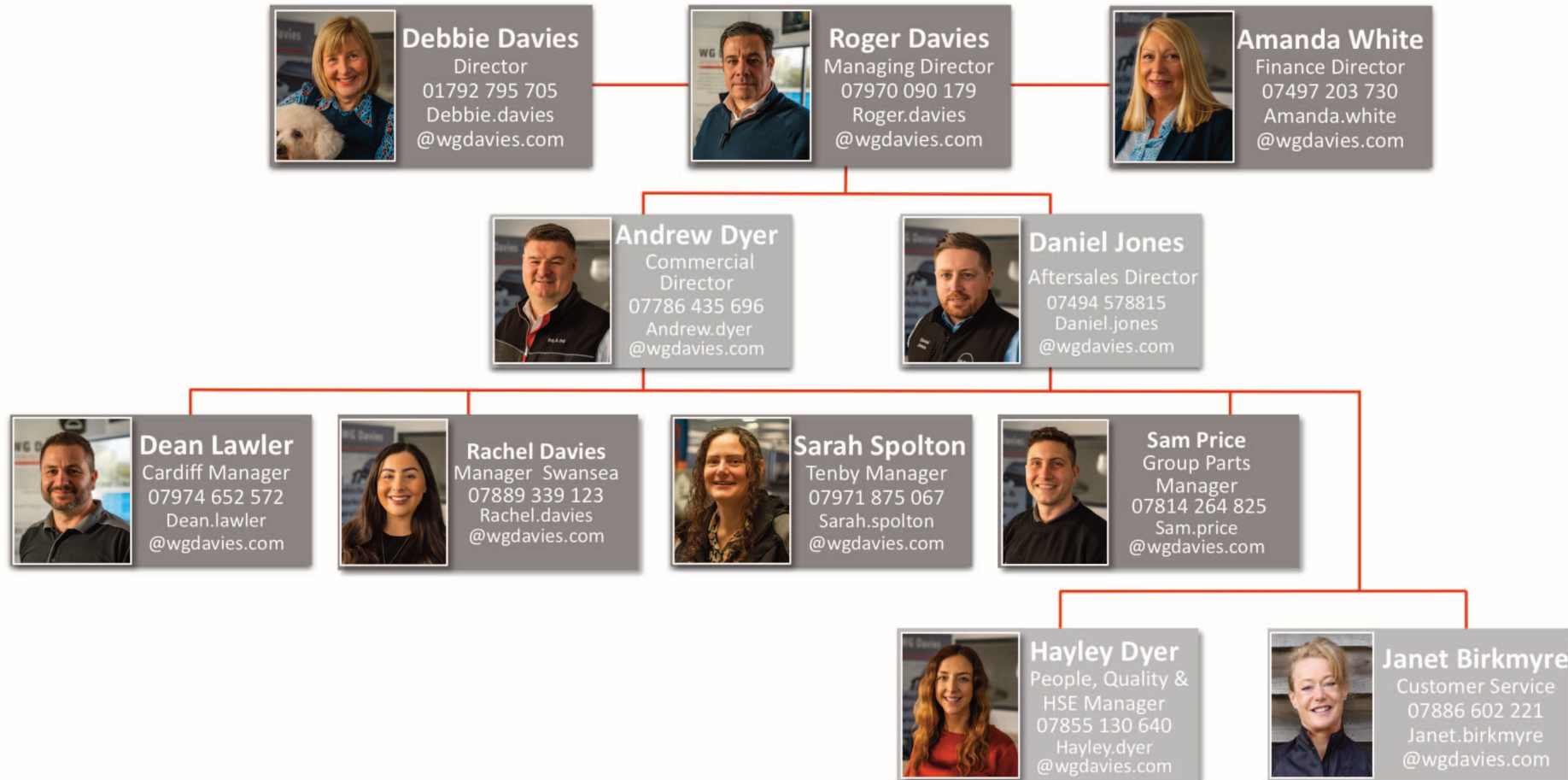
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# Company Structure



# MAN Sales: Truck, Van, Bus and Coach

To talk to us about new or used vehicles - truck, van, bus or coach - please call or email us:

Email: [sales@wgdavies.com](mailto:sales@wgdavies.com)

Telephone: 01792 795705




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# WG Davies Cardiff

 **15** highly qualified technicians


 **396** years of technical experience

 **10** workshop bays

 **1** tacho bay / facilities

 **1** steam cleaning bay

 **9** service support staff


 **9.2** customer rating of quality of work done in 2025



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# WG Davies Swansea

 **19** highly qualified technicians


 **439** years of technical experience

 **7** workshop bays

 **1** tacho bay / facilities

 **1** steam cleaning bay

 **7** service support staff

 **9.4** customer rating of quality of work done in 2025




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# WG Davies Tenby


 **5** highly qualified technicians

 **65** years of technical experience

 **3** workshop bays

 **1** steam cleaning bay

 **2** service support staff

 **9.4** customer rating of quality of work done in 2025



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# WG Davies - Servicing and MOT Centre



Servicing, repairs and MOTs for all makes shapes and sizes of cars, vans and motorhomes

- ✓ New workshop is one of the largest and best equipped in the area
- ✓ Industry leading diagnostic equipment
- ✓ Experienced technicians and MOT testers
- ✓ Vehicle safety checks
- ✓ Bookable online at [wgdaviesmot.com](http://wgdaviesmot.com)

-  MOT Testing
-  Engine diagnostics
-  Oil Changes
-  Service and repairs
-  Air conditioning service and recharge
-  Brake and suspension testing
-  Wheel alignment
-  Steam cleaning
-  Spare parts



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# WG Davies - Parts



**5** highly qualified parts staff plus **5** support staff



Over **130** years of parts experience



**2** delivery vans covering South Wales, **rapid response** for urgent deliveries



Over **3,200** parts in stock



Customer rating of service from parts = **9.3**

## Parts available for

- MAN truck, coach and bus
- MAN TGE van
- Wide range of genuine trailer parts
- MAN industrial and marine engines



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# WG Davies Customer Testimonials

## Castell Howell Foods - Martin Jones, Director of Transport Operations

“The support when we have needed it from WG Davies has been there. They have gone out of their way for us, they will do what is required and that in turn allow us to look after our customers.”



## GXO - Alison Thomas, Transit Point Manager

We have always felt that our reputation is in safe hands when we deal with WG Davies. The relationship goes back decades and I can honestly say they have never let us down. We have really tested them in the past with requests for unexpected support and they have always offered a solution, with excellent communication, a real understanding of our business needs. Everyone at WG Davies has shown a genuine sense of care for us that is more in line with a partnership than customer / supplier relationship.



## Certas Energy - Richard King, Senior Transport Manager

“WG Davies have worked to understand what we need and our relationship has got stronger over time. They take responsibility for doing whatever it takes to keep my vehicles on the road. It’s not a supplier / customer relationship, it’s a true partnership. WG Davies give me consistency; consistently high quality of work and consistently great communication.”



## Gerry Jones Transport, Gerry and Nathan Jones

“We have a long-established partnership with WG Davies, they have been good to us for many, many years. The parts and service teams are excellent. WG Davies is integral to keeping our customer confidence and we know they will go the extra mile for us.”



# WG Davies Customer Testimonials

## Inter-Haul - Ryan Waite, Fleet Manager

“Inter-Haul has enjoyed a close working relationship with WG Davies for more than 15 years. The quality of the work done on our vehicles is always of the highest standard, so much so that there is no one else I would trust with the maintenance of our fleet of over 45 MAN vehicles. WG Davies enable us to offer our own customers a delivery performance of 99.8%.”



## Owens Group - Eurof Owen, Commercial Director

“We have been working with WG Davies for over 30 years now, they have always been a dependable partner and we hope they will be for many years to come. Their staff offer expertise that is second to none and we know they will try to do their very best for us at all times. Without them we would not be able to do what we do.”



## Kaymac Marine - Rhiannon Crees-Moore, Business Development & Marketing Director

“WG Davies go above and beyond for us, it's a very personal service. We don't feel like a customer, it is more like we partner with them, they have never let us down. Great customer service is based on excellent communication, as well as being honest and transparent - that is what we get from WG Davies.”



## Runtech - Peter Miles, General Manager

“We moved to MAN because of the service from WG Davies. We need them to deliver their promises, we need to know that we have that support which will allow us to fulfil our commitments to our customers, and from day one of dealing with WG Davies we have had that confidence. They understand how we work and they will go the extra mile when they need to. I can't think of a time when they have let us down.”



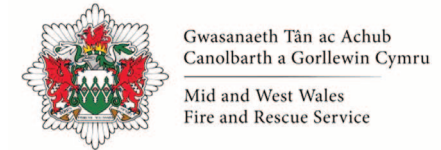
# WG Davies KPIs



# Key Customers



# Municipal, Utility and Emergency Services Using WG Davies



# Quality - ISO 9001 2015

QMS ISO 9001 2015 is the internationally recognised standard for Quality Management, it demonstrates independently measured operational excellence and provides an assurance to our customers that they will receive consistent quality across all our services.

Quite simply QMS demonstrates that we choose to work to higher standards than those set by law as the minimum for our industry.

The uncompromising criteria that must be met in order to earn the QMS kite mark, which we proudly display, ensures that we are focussed on excellence in everything we do, every day.

ISO 9001 2015 contains a set of Quality Principles, which include:

- ✓ Customer focus
- ✓ Leadership and engagement of people
- ✓ Process approach
- ✓ Continual improvement
- ✓ Evidence-based decision making and
- ✓ Relationship management



# Charities supported

We are proud of the ongoing relationship we have with the following charities:



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# WG Davies Wins Dealer of the Year

Swansea has consistently been recognised as one of the leading MAN dealerships in the country for both parts and service excellence.

- In 2021 WG Davies became the first dealer ever to win both parts and service awards in the same year
- In 2023 we celebrated a third consecutive year of either winning or being runner up for the Dealer of the Year award
- The award recognises our outstanding commitment to delivering excellence for our customers and the consistency with which we do that



# WG Davies - Our Values

As a proud network member of MAN Truck & Bus we embrace their core values. This is how we bring those to life at WG Davies:



**Customer Focus:** we genuinely care about our customers' needs, we recognise those needs are unique to them and we are aware of our role in our customers' success. We are committed to developing customer relationships that are true partnerships and we empower our staff to do what is necessary to keep our customers' wheels turning



**Respect:** for us this means having respect for each other, our customers and of course all the people we work with at MAN Truck & Bus



**Team Spirit:** we want people to enjoy coming to work for WG Davies. The investments made over the past years have helped create a work environment within which we can truly work together, have each others' backs and be the very best we can be at work



**Integrity:** we do the right things in the right way, crucially this means we keep our promises and ensure all legal and compliance standards are met



**Determination:** we will go above and beyond expectations and refuse to compromise, always look for solutions and be motivated to reach the next level



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# WG Davies

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WhatsApp Business Account



Scan the QR code to make a workshop booking  
or to start a chat via WhatsApp with WG Davies.